

## Privacy Policy

Ahmedabad Hospitals & Nursing Homes Association collects information from the users in a number of ways, for example when the user:

- Registration
- Participation

### **What information do we collect?**

**a) Personal information** such as name, address, telephone number, e-mail address, and date of birth (where appropriate). We collect this information only in connection with specific activities, such as donations asks, campaigns, feedback, surveys, email, etc. You don't have to disclose any of this information if you do not wish to.

**b) Non-personal information:** Ahmedabad Hospitals & Nursing Homes Association collects data such as IP address (the location of the computer on the internet), pages accessed and files downloaded. This helps us to determine how many individuals use our site, how many people visit on a regular basis, which pages are most popular, and which pages are least popular. This information doesn't tell us anything about who you are, it simply allows us to monitor and improve our service.

### **Use of Personal Information**

1. General browsing of Ahmedabad Hospitals & Nursing Homes Association website is anonymous and it does not register the user's personal information except the time, date and place of visits and the name of internet service provider. This data is used only for statistics and diagnosis.

2. By signing up for various services offered by Ahmedabad Hospitals & Nursing Homes Association, the user explicitly authorizes us to collect information based on the user's usage. The information is used to help provide a better experience to the user and is used as per the user's specified instructions.

3. Ahmedabad Hospitals & Nursing Homes Association keeps the user information strictly confidential and this information is secured safely. All relevant information collected through Ahmedabad Hospitals & Nursing Homes Association website is handled and used by internal and/or authorized officials only. It is never shared with any external agencies or third-party individuals.

4. Ahmedabad Hospitals & Nursing Homes Association uses the information given to it in the following ways:

- To update users about its happenings and developments through bulletins and newsletters, with an option of not to subscribe for the same
- To make sure the user is receiving the most appropriate and relevant information
- To find out more about the people who are visiting the Ahmedabad Hospitals & Nursing Homes Association website, mobile apps.

### **Privacy of e-mail lists**

Individuals who join Ahmedabad Hospitals & Nursing Homes Association's mailing lists via its website or through its campaigning engagements are added to its email database. Ahmedabad Hospitals & Nursing Homes Association does not sell, rent, loan, trade, or lease the addresses on our lists to anyone.

### **Cookie Policy**

1. Cookies are pieces of electronic information which will be sent by Ahmedabad Hospitals & Nursing Homes Association when a user visits the website. These will be placed in the harddisk of the user's computer and enable Ahmedabad Hospitals & Nursing Homes Association to recognize the user when he/she visits the website again.

2. The user can configure his/her browser so that it responds to cookies the way he/she deems fit. For example, you may want to accept all cookies, reject them all or get notified when a cookie is sent. The users may check their browser's settings to modify cookie behavior as per individual behavior.

3. If a user disables the use of cookies on the web browser, or removes or rejects specific cookies from Ahmedabad Hospitals & Nursing Homes Association's website or linked sites then he/she may not be able to use the website as it is intended.

### **Payment Gateway**

1. Ahmedabad Hospitals & Nursing Homes Association uses well-recognized and proven technology for payments. Payment information is transferred by the use of an SSL connection which offers the highest degree of security that the donor's browser is able to support.

2. Several layers of built-in security, including an advanced firewall system, encryption of credit card numbers, and use of passwords, protect the collected information.

### **External Web Services**

1. Ahmedabad Hospitals & Nursing Homes Association uses a number of external web services on its site to display content within its web pages. For example, to display video it uses YouTube. As with the social media buttons, Ahmedabad Hospitals & Nursing Homes Association cannot prevent these sites, or external domains, from collecting information on the user's consumption of the content embedded on its site.

2. The Ahmedabad Hospitals & Nursing Homes Association website contains links to other websites for the benefit of its visitors. This Privacy Policy does not apply to such other websites.

3. Ahmedabad Hospitals & Nursing Homes Association is not expressly or impliedly responsible for, or liable to any loss or damage caused to a user by the collection, use and retention of Personal Information by such website in any manner whatsoever. It is important that the users review the privacy policies of all websites they visit before disclosing any information to such websites.

### **Exceptions**

Ahmedabad Hospitals & Nursing Homes Association may be forced to disclose information in order to comply with a subpoena, court order, administrative or governmental order, or any other requirement of law, or when Ahmedabad Hospitals & Nursing Homes Association, in its sole discretion, deems it necessary in order to protect our rights or the rights of others, to prevent harm to persons or property, to fight fraud and credit risk, or to enforce or apply our Site's Terms of Use.

### **Our Limitations**

Ahmedabad Hospitals & Nursing Homes Association always strives to respect the privacy of its users. However, in a complex technology environment like ours, a defect or error in our software/ hardware might disclose your data in ways inconsistent with this Privacy Policy. In these situations, we will try to rectify the situation to the best of our ability.

### **Security**

We follow generally accepted industry standards to protect your personal information submitted to us, both during transmission and once we receive it. However, no method of transmission over the Internet or via mobile device, or method of electronic storage, is 100% secure. Therefore, while we strive to

use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

### **Changes to Privacy Policy**

1. As and when the need arises, Ahmedabad Hospitals & Nursing Homes Association may alter its privacy policy in accordance with the latest technology and trends. It will provide you with timely notice of these changes. The users may reach out to Ahmedabad Hospitals & Nursing Homes Association if they have any queries about any changes made to its practices.

2. If you have any questions at all about Ahmedabad Hospitals & Nursing Homes Association's privacy policy,

Please write to us at: [info@ahna.org.in](mailto:info@ahna.org.in)